



Accounting Ambassador of the Year

*Elaine Thompson
 Chelsea Hotel Toronto*



Administration Ambassador of the Year

*Anna Criselda Aquino
 The Westin Harbour Castle*



Banquet Ambassador of the Year

*Wickham Lee
 Intercontinental Toronto Centre*



Bell Person Ambassador of the Year

*Barry Howell
 The Westin Harbour Castle*



Concierge of the Year

*Anna Godzina
 Marriott Downtown Toronto Eaton Centre*



Culinary Ambassador of the Year

*Peggy Tyrrell
 Hilton Mississauga Meadowvale*



Food & Beverage Outlets Ambassador of the Year

*Jana Gallart Ferrari
 1 Hotel Toronto*



Engineering Ambassador of the Year

*Joseph Anandappa
 Delta Hotels by Marriott Toronto Mississauga*



Guest Services Ambassador of the Year

*Indrani Roy
 The Ritz Carlton Toronto*



Housekeeping Room Attendant Ambassador of the Year

*Gail Dupuis
 Strathcona Hotel*



Housekeeping Support Services Ambassador of the Year

*Aproniano Corrales
 DoubleTree by Hilton Toronto*



Laundry Ambassador of the Year

*Audrey Heron
 Sheraton Toronto Airport Hotel & Conference Centre*



Reservations Ambassador of the Year

*Kevin Roberts
 One King West Hotel & Residence*



Security Ambassador of the Year

*Alin Diaconescu
 Chelsea Hotel Toronto*



Steward of the Year

*Eden Kilroy
 Park Hyatt Toronto*



Switchboard Operator of the Year

*Liliane Theodore
 Sheraton Gateway Hotel*



Valet/Door Person/ Shuttle Driver Ambassador of the Year

*Jalany Adem
 Sheraton Centre Toronto*



Lifetime Achievement Award

*Virgilio Ferreira
 Fairmont Royal York*



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